

Group	Acronym	Stands For	Definition	Website (if applicable)
2	2SLGBTQIA+	Two-Spirit, Lesbian, Gay, Bisexual, Transgender, Queer or Questioning, Intersex, Asexual, and other identities	An inclusive umbrella term used to describe diverse sexual orientations, gender identities, and expressions, encompassing a broad range of experiences within these communities.	
A	AC	Accreditation Canada	An independent, not-for-profit organization that provides accreditation services to healthcare organizations across Canada.	https://www.accreditation.ca/
	AccessMHA	Access Mental Health and Addictions	A service or program that provides a central point of access for individuals seeking mental health and addiction services in a specific region. See RCA.	https://www.accessmha.ca
	AHP	Allied Health Professionals	Allied health professionals are a diverse group of healthcare workers who, alongside physicians and other specialists, contribute to patient care, rehabilitation, and health improvement, including roles like dietitians, therapists, and technologists.	
	ALC	Alternate Level of Care	Refers to a patient occupying a hospital bed who no longer requires the intensity of resources or services provided in that setting and is waiting for a more appropriate level of care elsewhere.	
	ARFHT	Ancient Rivers Family Health Team	Interdisciplinary team of health care professionals that provides comprehensive primary health care services to the communities of Renfrew, Calabogie, and surrounding areas.	https://www.arfht.ca
	ASL	American Sign Language	A visual language used by many deaf and hard-of-hearing individuals in North America.	https://www.handspeak.com
B	BPMH	Best Possible Medication History	A process used in healthcare to obtain the most accurate and complete list of a patient's current medications, including non-prescription drugs, supplements, and herbal remedies.	(Definition/Process - No Single Applicable Website)
	BPSO	Best Practice Spotlight Organization	An organization selected by the Registered Nurses' Association of Ontario (RNAO) to implement and evaluate multiple RNAO Best Practice Guidelines.	https://rnao.ca/bpg/bpso
C	CCC unit	Complex Continuing Care unit	A specialized unit within a hospital or long-term care facility that provides care for individuals with complex medical needs requiring ongoing medical management and support.	
	CIHI	Canadian Institute for Health Information	An independent, not-for-profit organization that provides comparable and actionable information on Canada's health systems and the health of Canadians. CIHI supports Canada's health leaders and policy-makers in making well-informed decisions and improving the quality of health and health care across the country.	https://www.cihi.ca/
	CKC	Comfort Focused Kidney Care	A pathway of care for patients with End Stage Kidney Disease (ESKD) who choose not to pursue or stop active dialysis, focusing on managing symptoms and optimizing quality of life.	(Program Specific to Regional Health Sites)
	CKD	Chronic Kidney Disease	A progressive condition characterized by the gradual loss of kidney function over time, often leading to kidney failure.	Kidney Foundation of Canada (https://kidney.ca/)
	CQI	Continuous Quality Improvement	An ongoing effort to improve processes, safety, and patient care through systematic evaluation and problem-solving.	
E	ED	Emergency Department	The department of a hospital that provides immediate medical care for acute illnesses and injuries.	
	EDD	Estimated Discharge Date (from Home Care - although less common in this specific transfer context, but possible)	Typically, the anticipated date when home care services would cease because the senior is moving to LTC. Alternatively, it could refer to a potential estimated discharge date from LTC in the future.	

Group	Acronym	Stands For	Definition	Website (if applicable)
E	EDI	Equity, Diversity, and Inclusion	A set of principles and practices focused on ensuring fair treatment, equal opportunities, and a sense of belonging for all individuals, while recognizing and valuing the differences among them. It aims to create environments where everyone can thrive and contribute fully, regardless of their background or identity.	
	EDRVQP	Emergency Department Return Visit Quality Program	A specific quality improvement initiative or program focused on analyzing and reducing unplanned return visits to the Emergency Department within a certain timeframe. The specifics of the program (e.g., timeframe, focus areas) would be defined by the organization implementing it (in this case, likely RVH and potentially related to provincial initiatives).	
	EHR	Electronic Health Record	An electronic health record (EHR) is a digital version of a patient's medical history, containing key administrative and clinical data like demographics, diagnoses, medications, and lab results, accessible to authorized healthcare providers to facilitate better patient care.	
	EMR	Electronic Medical Record	A digital version of a patient's paper chart, containing their medical history, diagnoses, medications, and more, within a single practice.	
	ENT	Ear, Nose, and Throat	A medical specialty focused on the diagnosis and treatment of conditions related to the ear, nose, throat, head, and neck.	
	EORLA	Eastern Ontario Regional Laboratory Association	A member-based, non-profit organization operating 18 licensed, acute-care, hospital-based laboratories that service clinical programs across the Champlain Region of Eastern Ontario.	https://www.eorla.ca/
	EPIC	(Vendor Name)	A widely used electronic health record (EHR) system that integrates patient information across different healthcare settings.	https://www.epic.com/
	ER M-F	Emergency Room Monday to Friday	Likely indicates something that is specifically available or related to the Emergency Room during the weekdays (Monday to Friday), such as specific staffing levels, services, or administrative functions.	
	ERNI	Emergency Room National Ambulatory Reporting System Initiative	This dataset, managed by the Ontario Ministry of Health, contains data related to emergency room wait times, performance improvement, and other relevant information. It's used to evaluate the performance of emergency rooms and identify areas for improvement.	https://data.ontario.ca/dataset/emergency-room-national-ambulatory-reporting-system-initiative-erni
ESKD	End Stage Kidney Disease	The final and most severe stage of chronic kidney disease where the kidneys are permanently damaged and can no longer function to sustain life, requiring dialysis or a kidney transplant.	https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care	
F	FT	Full-Time	Indicates an employee who works the standard number of hours per week as defined by the hospital (37.5 hours per week) and usually receives a full benefits package.	
G	GEM	Geriatric Emergency Management	A program focused on providing specialized assessment and support for older adults (typically 65 years and older) who present to the Emergency Department. The goal of GEM is to identify their specific needs, address frailty-related issues, and connect them with appropriate community-based services and supports. This proactive approach aims to help seniors maintain their independence at home and prevent future emergency visits or hospital admissions.	https://www.rgpeo.com/services/geriatric-emergency-management-gem/
	GOC	Goals of Care	Goals of Care refer to the specific aims of healthcare provided to a patient, focusing on the patient's wishes and values regarding their treatment.	

Group	Acronym	Stands For	Definition	Website (if applicable)
H	HD	HemoDialysis	A type of dialysis where the patient's blood is filtered outside the body using a machine (dialyzer) and then returned to the body. This can be done in-centre or at home.	https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care(https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care)
	HDIR	Home Dialysis Insights Report	A specific report or data initiative created by Ontario Health to track and analyze trends, performance, and uptake of home dialysis modalities (PD and HHD) across the province.	https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care(https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care)
	HELP	Hospital Elder Life Program	A program designed to prevent delirium and functional decline in older hospitalized patients through non-pharmacological interventions like daily visits, cognitive stimulation, and early mobilization.	https://www.hospitalelderlifeprogram.org/(https://www.hospitalelderlifeprogram.org/)
	HHD	Home HemoDialysis	The process of performing HemoDialysis (HD) in a patient's own home, often using specialized equipment and requiring a care partner.	https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care(https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care)
	HIRF	Health Infrastructure Renewal Fund	A fund, such as the one in Ontario, Canada, that provides money to hospitals and health care providers to make critical infrastructure upgrades, repairs, and maintenance (e.g., roofs, windows, HVAC systems, generators).	https://www.oha.com/Bulletins/2023-24%20HIRF%20Guidelines%20FINAL-EN.pdf
	HQO	Health Quality Ontario	(Now part of Ontario Health) Was the provincial advisor on the quality of healthcare in Ontario, providing evidence-based recommendations and tools for improvement.	https://www.hqontario.ca/
I	ICCU	Indigenous Cancer Care Unit	A specialized unit focused on providing culturally sensitive and appropriate cancer care services to Indigenous peoples.	Ontario Health - Cancer Care Ontario (https://www.cancercareontario.ca/)
	ICHD	In-Centre Hemodialysis	You have many dialysis treatment options, one of which is in-center hemodialysis. With this treatment, you schedule three four-hour treatments per week at a kidney dialysis center that's fully staffed by a personalized care team.	
	ICHSC	Integrated Community Health Services Centre's	An Integrated Community Health Services Centre (ICHSC) is a health facility, including community surgical and diagnostic centers, where the public receives services for which facility costs are paid or charged. These centers may offer both publicly funded (insured) and privately funded (uninsured) services. The term "integrated" refers to the potential for these centers to provide a range of services and potentially integrate with other community-based health and social services.	
	ICU	Intensive Care Unit	A specialized unit within a hospital that provides critical care and life support for patients with severe or life-threatening illnesses or injuries.	
	IDEA	Inclusion, Diversity, Equity, and Accessibility	Principles and practices focused on creating an environment where all individuals feel valued, respected, and have equal opportunities.	https://files.ontario.ca/17ops001_inclusion_diversity_blueprint_e_digital_final-s.pdf
IHU	Indigenous Health Unit	A unit or department dedicated to addressing the health needs and disparities faced by Indigenous populations, often through culturally appropriate programs and services.	Ontario Health - Indigenous Health (https://www.ontariohealth.ca/our-work/indigenous-health)	

Group	Acronym	Stands For	Definition	Website (if applicable)
I	IPAC	Infection Prevention And Control	A set of practices and procedures designed to prevent the transmission of infectious diseases in healthcare settings, including hand hygiene, use of personal protective equipment, and environmental cleaning.	https://www.publichealthontario.ca/en/topics/infection-prevention-control (https://www.publichealthontario.ca/en/topics/infection-prevention-control)
J	JDR	Joint Discharge Rounds	Joint Discharge Rounds are structured meetings that involve healthcare professionals to review and discuss patient care plans	
K	KPI	Key Performance Indicator	A measurable value that demonstrates how effectively an organization is achieving key business objectives.	
L	Lean	Lean Methodology	A quality improvement approach focused on eliminating waste and maximizing value in processes.	
	LOS	Length of Stay	The term "length of stay" (LOS) generally refers to the duration of time a patient spends in a hospital. In healthcare, it measures the time elapsed between a patient's admission and discharge.	
	LTCH	Long-Term Care Home	A residential facility that provides 24-hour nursing and personal care for individuals with complex medical needs who can no longer live independently.	
	LWBS	Leave Without Being Seen	A measure of the number of patients who present at the emergency department but leave before treatment has been completed.	
M	MCKC	Multi-Care Kidney Clinic	MCKC stands for Multi-Care Kidney Clinic, which is an outpatient program designed to provide specialized services for patients with chronic kidney disease (CKD). The clinic focuses on maintaining wellness and offers a range of services, including education, dietary advice, and support for treatment options such as dialysis or transplantation.	www.ontariorenalnetwork.ca
	MD	Doctor of Medicine	A licensed physician who has completed medical school and is qualified to diagnose and treat illnesses and injuries.	
	MRP	Most Responsible Provider	The healthcare professional who has the primary responsibility for overseeing and coordinating a patient's care at a specific point in time.	
	MyChart	(Feature of some EHRs like EPIC)	A patient portal that allows individuals to securely access portions of their electronic health record, communicate with their healthcare providers, and manage appointments online.	https://www.ottawahospital.on.ca/en/patients-visitors/mychart/
N	NACRS	National Ambulatory Care Reporting System	A national database maintained by CIHI that collects data on hospital-based and community-based ambulatory care, including emergency departments, day surgery, and outpatient clinics. It provides standardized information on the volume, type, and characteristics of ambulatory care services delivered across Canada.	https://www.cihi.ca/en/nacrs
	NP	Nurse Practitioner	A registered nurse with advanced education and expanded scope of practice, able to diagnose and treat illnesses, order tests, and prescribe medications in some jurisdictions.	
O	OH	Ontario Health	The provincial agency responsible for overseeing and coordinating the healthcare system in Ontario.	https://www.ontariohealth.ca/
	OH at-home	Ontario Health at Home	A program in Ontario that provides home care services to eligible individuals, allowing them to receive healthcare in their own homes. (Was Champlain-LHIN[Local Health Integration Network])	https://www.ontariohealth.ca/connecting-care/home-care
	OHIP	Ontario Health Insurance Plan	The government-funded health insurance plan for residents of Ontario that covers the cost of many medical services.	https://www.ontario.ca/page/ohip
	OHT	Ontario Health Team	A network of healthcare providers working together to deliver more integrated and coordinated care to patients within a defined geographic area.	https://www.ontariohealth.ca/system-planning/ontario-health-teams

Group	Acronym	Stands For	Definition	Website (if applicable)
O	ORN	Ontario Renal Network	A provincial program that plans, manages, and integrates kidney care services across Ontario.	Ontario Health - Ontario Renal Network (https://www.renalnetwork.on.ca/)
	ORRs	Ontario Renal Reporting System	The province-wide data collection and reporting system used by Ontario Health (Trillium Gift of Life Network) to monitor and evaluate the performance of the Regional Renal Programs (RRPs).	(Internal Health System Reporting Tool)
	OVOHT	Ottawa Valley Ontario Health Team	A network of healthcare providers in the Ottawa Valley region working together to deliver more integrated and coordinated care to patients.	https://www.ottawavalleyoht.ca/
P	P4R	Pay for Results	A funding model in healthcare where providers are incentivized based on achieving pre-defined quality and performance targets.	https://news.ontario.ca/en/backgroundunder/13340/pay-for-results-program
	PA	Physician Assistant	A healthcare professional who practices medicine under the supervision of a licensed physician, able to perform many of the same tasks as a doctor.	
	Patient Flow	(Healthcare Process)	The movement of patients through a healthcare system, from admission to discharge, with a focus on efficiency and timely access to care.	
	Patient Navigation	(Healthcare Support Service)	A service that helps patients, often those with complex healthcare needs, navigate the healthcare system, access resources, and overcome barriers to care.	
	PCP	Primary Care Provider	A healthcare professional (e.g., family physician, nurse practitioner) who serves as a patient's main point of contact for healthcare needs.	
	PD	Peritoneal Dialysis	A type of dialysis where the lining of the patient's abdomen (peritoneum) is used as a filter to clean the blood inside the body. This is often done at home.	(https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care)(https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care)
	PDSA	Plan-Do-Study-Act Cycle	An iterative four-step problem-solving process used for continuous improvement.	
	PFAC	Patient and Family Advisory Council	A group of patients, family members, and caregivers who partner with healthcare organizations to provide input and guidance on policies, programs, and practices.	https://www.renfrewhosp.com/PFAC
	PKD	Polycystic Kidney Disease	A genetic disorder characterized by the growth of numerous cysts in the kidneys, which can impair kidney function and lead to kidney failure.	https://www.endpkd.ca/
	POC	Point Of Care	Medical testing or treatment performed at or near the site of the patient, which leads to faster results and quicker clinical decisions (e.g., bedside blood glucose testing).	(General Medical Term - No Single Applicable Website)
	PRH	Pembroke Regional Hospital	A specific regional hospital in Pembroke, Ontario, providing a range of acute care and community services.	(https://www.prh.on.ca/)(https://www.prh.on.ca/)
	PT	Part-Time	Indicates an employee who works fewer hours per week than a full-time employee. The number of hours can vary, and benefits may be pro-rated or not offered depending on the number of hours worked and hospital policy.	
	Q	QIP	Quality Improvement Plan	A formal, documented plan outlining specific goals, actions, and timelines for improving the quality of healthcare services.
QRP		Quarterly Regional Performance	A regular assessment and reporting of performance metrics and outcomes for a specific region, typically conducted every three months.	Varies by organization/region (e.g., regional health authorities)
R	RACP	Rapid Access Clinic for low back Pain	Specialized clinics that provide assessment, education, and personalized self-management plans for patients experiencing low back pain and/or related leg symptoms.	(https://www.ontariohealth.ca/our-work/improving-care-delivery/musculoskeletal-health-system/low-back-pain-pathway)(https://www.ontariohealth.ca/our-work/improving-care-delivery/musculoskeletal-health-system/low-back-pain-pathway)

Group	Acronym	Stands For	Definition	Website (if applicable)
R	RCVTAC	Renfrew County Virtual Triage and Assessment Centre	A program or service that offers virtual (remote) triage and assessment by healthcare professionals (likely nurses and/or physicians) to residents of Renfrew County. The goal is to provide timely access to care, triage patients appropriately, offer medical advice, and reduce strain on emergency departments.	https://rcvtac.ca/
	RN	Registered Nurse	A licensed healthcare professional who provides a wide range of nursing care to patients.	
	RNAO	Registered Nurses' Association of Ontario	The professional association representing registered nurses in Ontario, advocating for the profession and promoting quality nursing practice.	https://rnao.ca/
	ROPs	Required Operating Procedures (The less common meaning provided in the prompt)	Formal, documented instructions or steps that must be followed to ensure the correct, safe, and efficient execution of a specific task or function.	
	RPN	Registered Practical Nurse	A licensed healthcare professional who provides general and focused nursing care to patients.	
	RRPs	Regional Renal Programs	The network of healthcare providers and centres across Ontario responsible for delivering comprehensive kidney care services, including dialysis and transplant management, in their designated region.	https://www.ontariohealth.ca/our-work/improving-care-delivery/kidney-care
	RVH	Renfrew Victoria Hospital	Renfrew Victoria Hospital (RVH) is a community hospital located in Renfrew, Ontario, Canada, in the heart of the Ottawa Valley.	https://www.renfrewhosp.com
S	SFMH	St. Francis Memorial Hospital	St. Francis Memorial Hospital (SFMH) is a 20-bed community hospital located in the village of Barry's Bay. It serves a catchment of approximately 10,000 population dispersed over a large geographic area.	https://www.sfmhosp.com/
T	TGLN	Trillium Gift of Life Network	Ontario's organ and tissue donation and transplantation organization. It plans, promotes, coordinates, and supports donation and transplant activities across the province.	https://www.giftoflife.on.ca/
	TOH	The Ottawa Hospital	A major academic health sciences centre in Ottawa, Ontario, providing a wide range of specialized medical services.	https://www.toh.ca/
V	VP/CNE	Vice President / Chief Nursing Executive	A senior executive position that combines leadership responsibilities as a Vice President, overseeing significant areas of operation, with the specific accountabilities of the Chief Nursing Executive, responsible for the professional practice of nursing within the hospital.	
W	WDMH	Winchester District Memorial Hospital	A specific community hospital in Winchester, Ontario, serving the surrounding area with various healthcare services.	https://www.wdmh.on.ca/
Y	YWHO	Youth Wellness Hubs Ontario	A network of integrated service hubs across Ontario that provide mental health and substance use support, primary care, social services, and other supports for youth aged 12 to 25.	https://www.youthhubs.ca/