RENFREW VICTORIA HOSPITAL: GROWTH & SUCCESSES

Fact Sheet

Renfrew Victoria Hospital (RVH), Renfrew Health (RH) and Renfrew Victoria Hospital Foundation (RVHF) work towards the same purpose... to grow our hospital forward to meet the needs of our community, achieve our Mission and drive us towards our Vision.

These corporations are separate, each with their own monies that never leave the collective three organizations. They work together to best position the hospital – with land purchases, development, state-of-the-art equipment, turnkey buildings for recruitment, and well-trained staff – for the common goal of high-quality patient care close to home.

Laying the foundation

• Innovation, e.g., partnership with 'sister hospital,' SFMH, and with TOH for programs (nephrology, oncology, radiology, surgery) ahead of the times

• Fiscal responsibility – balanced budget for 33 consecutive years

• Bringing services closer to home for our catchment area through partnerships, innovation, and development

• Pride in quality patient-centred care – in everything we do, guided by our Strategic Plan

Growth

• Development of a health care campus

• Expanded Assisted Living Program – began in 2013, doubled in 2023 with 10 clients added in Renfrew area in 2023, plus Calabogie and Eganvile/Cobden added to service area

• Implementation of Physician Assistant role in Emergency Department and on Complex Continuing Care Unit

• New regional nephrology wing to support growth of program and trickle effect to other areas of the hospital (i.e., new pharmacy, updated oncology unit)

Accreditation	• RVH has always achieved the highest standing and was last accredited in 2021 with Exemplary Standing
Partnerships with TOH	• Bringing specialty care close to home with: surgery programs, additional specialist clinics in ambulatory care (e.g., gynecology in 2023), etc.
EPIC electronic health information system	 Implementing technology in patient care Reached HIMSS EMRAM Level 6 In partnership with several regional hospitals

A sample of our successes over the years

RNAO Best Practice Spotlight Organization	 Ensuring that best practices are in place and championed by staff An example of continuous drive for learning and quality improvement
Regional programs serving Renfrew County	 Nephrology with new build in 2015 Addictions Treatment Service (ATS) with new YWHO program in 2022 Regional Assault Care Program All designated under the French Language Services Act
Hospitalist model of care	• Addressing the decreasing number of family physicians available to provide inpatient care and the increasing number of orphan patients