

Number 13, July 15, 2020

What is the status of hospital visiting as we enter Stage 3?

On June 13, the province announced that the province would move to Stage 3 of reopening businesses and public spaces.

At RVH, visitor policy will remain at one visitor per person per day to help adhere to physical distancing measures.

As of July 17, we will be allowing visitors to bring some items to patients. Visitors may bring some food/beverages, clothing and electronics in clean plastic bags. The bags can also be used to take soiled clothing home for laundering.

Since visitors must wear a mask or face covering for the duration of their visit, they will not be able to consume food/beverages while visiting the hospital.

Rules for visiting

To visit a patient at this time, visitors **must**:

- Be a designated family caregiver/care partner
- Complete screening at the entry
- Feel well and answer no to all screening questions, or may be turned away
- Wear a mask that covers nose and mouth properly for the **full time** of the visit
- Report directly to nursing on the patient's floor before entering their room
- Remain in the patient's room to minimize movement in the facility. Use the call bell if assistance is required

- Use public (not patient) washrooms and do not visit the cafeteria
- Perform hand hygiene (hand washing and/or use of hand sanitizer) when entering and leaving the facility and the patient's room
- Wear additional protective equipment if circumstances require it
- Maintain 6-foot/2-metre physical distancing where possible, unless the patient is in your 10-person social circle
- Follow all public health requirements during their time at the hospital, or they will be asked to leave

Masks

Universal masking is in place at RVH. Cloth masks will be provided if needed when you enter and we ask that you deposit them in available receptacles at the exit when you leave.

Visiting Hours

- Acute Care Unit (2nd Floor)
1:00 p.m. – 5:00 p.m.
- Complex Continuing Care (3rd Floor)
2:00 p.m. – 6:00 p.m.

Parking/Entrance

- Visitors are asked to use the Gift Shop entrance, which will be open 7 a.m. – 6:00 p.m., and use the elevator in the main hall closest to the Gift Shop

We will continue to monitor the COVID-19 situation in the community and in hospital, and adjust our approach accordingly