



Summer Student Employment Opportunity  
for Post-Secondary Students  
**Project Fusion: At-Elbow-Support**

Project Fusion is recruiting summer students to join our Team as "At-Elbow-Support". We will be **accepting applications until noon on January 4<sup>th</sup>, 2019** from college and university students for summer employment at RVH.

**Position Description:**

Reporting to the Project Fusion Education Coordinator, At-Elbow-Support will be trained on Epic and provide assistance to end-users during the post go-live period. They will become very familiar with the workflows in Epic though they might not know the clinical care aspects. They will help answer questions and solve issues that end-users may encounter once Epic is implemented June 1<sup>st</sup>, 2019.

**Main Responsibilities Include:**

- Learn the workflows of Epic, and assist Super Users and Credentialed Trainers provide support to end-users;
- Be available to RVH employees to support the transition to EPIC;
- Track end-user questions & concerns and bring forward to the Education Coordinator;
- Provide one-on-one as well as group support as needed.

**Hours of work:**

- Temporary full-time time employment from early May to mid-August, 2019;
- Must be available as scheduled for training in May;
- During May, hours of work will be primarily day shifts, Monday to Friday; however, after go-live on June 1<sup>st</sup>, hours of work will be primarily evenings, nights and weekends;
- The ability to work overtime, and have a flexible schedule during project peak times is required.

**Skills and Qualifications:**

- Ability to clearly articulate self;
- Strong problem solving skills, self-starter, and able to troubleshoot problems on own;
- Highly comfortable with technology;
- Effective verbal communication and teaching skills;
- Strong interpersonal skills, and ability to build rapport;
- Comfortable working with all members of the RVH team.

**Who can apply?**

- Post-secondary students studying in a clinical field (i.e., nursing, pharmacy, lab, medical imaging, etc.), information technology, or engineering.

If you are interested in this unique opportunity, please apply in writing to the Human Resources Department by **12:00 hours (noon) on January 4<sup>th</sup>, 2019**. Your application must include a resume, and a cover letter explaining your interest, and how you would contribute to the Project Fusion Team.

  
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Julia Boudreau  
Vice President, Corporate Services

*\* Some aspects of the At-Elbow-Support position, work schedules etc. may change as our EPIC journey unfolds \**