



GRAND ROUNDS

21st century patient-centred care goes live at RVH on June 1

Out with the old, in with the new... Renfrew Victoria Hospital is in the final countdown to implementing the EPIC electronic health information system to help improve our patients' experiences and outcomes.

In partnership with The Ottawa Hospital, University of Ottawa Heart Institute, Ottawa Hospital Academic Family Health Team, Hawkesbury & District General Hospital and St. Francis Memorial Hospital, the system will provide seamless care across the region.

"With the new digital system, physicians, nurses, and other healthcare providers in the partner organizations will be able to quickly and efficiently look up patients' medical history, pre-existing conditions, test results, medications and more, leaving more time for care," says Chris Ferguson, RVH VP of Patient Care Services.

Patients will notice a change in practice with healthcare providers documenting care on electronic devices and workstations instead of in a paper chart.

"Paper charts will be replaced by digital records. Security and backup measures will be in place to safeguard information," says Tim Sonnenburg, RVH & SFMH CFO and project lead.

The new system goes live on June 1. There will be a learning curve that may result in processes taking a little longer as we transition into the new system, and wait times may be longer than usual.

Please be patient with staff and physicians while we learn the new system. Your care is always our top priority.



ER Nurse Katelyn Kinslow demonstrates one of the new 'Workstations on Wheels' that will be used to document patient care when the EPIC digital health system goes live at RVH on June 1.

Go-Live for the EPIC digital health system is June 1