

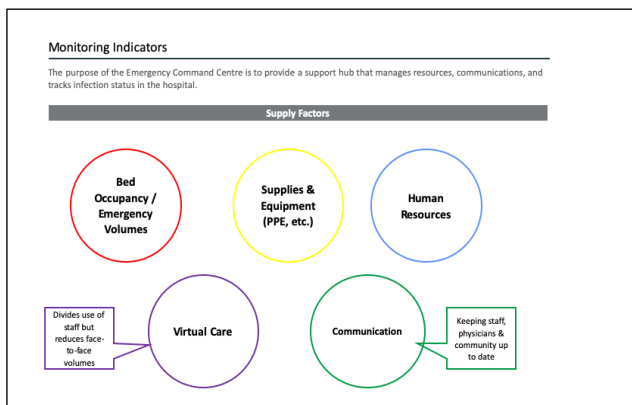
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## RVH implements COVID-19 command centre

In response to the ever-changing COVID-19 pandemic situation, an RVH “command centre” has been established to coordinate information and lead key decision-making on a daily basis.

Each morning at 9:30 the group meets by teleconference. The meetings are chaired by RVH President and CEO Randy Penney, with the RVH senior administration team: Julia Boudreau, Senior VP, Chris Fergusons, VP of Patient Care, Tim Sonnenburg, VP of Finance, Alison Green, VP of Corporate Services, Heather Coughlin, Communications, and Patti Dillabough, RVHF/Community Engagement & Support, as well as Dr. Steve Radke, RVH Chief of Staff, Dr. Kristian Davis, Medical Director of the Emergency Department, Kim Dick, Nurse Manager, ED, and Kate Gahan, Command Centre Coordinator.

Members of the command centre report on the various local and regional meetings and committees they sit on, discuss the most recent developments, for example newest guidelines issued by the Ministry of Health, and plan appropriate courses of action to meet the needs of RVH, its patients, staff, and physicians.



Discussions under those topics have included:

### CLINICAL

- Clarity of patient flow (for Covid positive as well as non-Covid patients)
- Monitoring our occupancy—emergency volumes, number of beds available
- Contingency planning in the event of reaching full occupancy at RVH
- Changing protocols (i.e., mask use)

### HR

- Ensuring staff & physician availability in case of surge of patients, e.g., redeployment to key areas
- Keeping staff up to date with directives

### SUPPLIES & EQUIPMENT

- Sourcing additional supplies, e.g., surgical and N-95 masks from both usual and unconventional sources
- Taking inventory of available ventilators

“I am proud of the leadership shown by staff and physicians and their focus on what is best for our patients, families and their work colleagues. Each day we take strategic steps to stabilize the organization. These are truly unprecedented times but I believe we are well positioned, working with our partners throughout the system, to continue providing care and support to our community.” stated Randy Penney, RVH President and CEO.

*Please help us by staying home as much as possible, maintaining physical distancing measures if you must go out, and practising thorough hand washing.*