

Quality Improvement Plans 23/24 (QIP): Progress Report on the 2022/23 QIP

PROGRESS REPORT FOR PRIORITY INDICATORS
 RENFREW VICTORIA HOSPITAL

ID	Measure/Indicator from 2022/23	Org Id	Current Performance as stated on QIP2022/23	Target as stated on QIP 2022/23	Current Performance 2023	Comments
3	Percentage of patients discharged from hospital for which discharge summaries are delivered to primary care provider within 48 hours of patient's discharge from hospital.	RVH	95%	95%	98%	EPIC, our EMR has allowed us to increase performance on this Metric.
Change Ideas from Last Years QIP (QIP 2022/23)		Was this change idea implemented as intended? (Y/N button)		Lessons Learned: (Some Questions to Consider) What was your experience with this indicator? What were your key learnings? Did the change ideas make an impact? What advice would you give to others?		
During patient registration we continue to ensure that their Primary Care Physician is listed on their chart to ensure proper routing of results and discharge summaries		Yes		Ensuring registration is done thoroughly and completely leads to success for this indicator.		

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4	Percentage of respondents who responded "completely" to the following question: Did you receive enough information from hospital staff about what to do if you were worried about your condition or treatment after you left the hospital?	RVH	58.03%	60%	No Data for 2022-2023	RVH, in alliance with TOH and other sites in the Region have been working to procure a new Patient Satisfaction Survey platform. This will be in place for April 1 st , 2023, to allow us to start the new fiscal year with survey feedback for Inpatient and ED.

Change Ideas from Last Years QIP (QIP 2022/23)	Was this change idea implemented as intended? (Y/N button)	Lessons Learned: (Some Questions to Consider) What was your experience with this indicator? What were your key learnings? Did the change ideas make an impact? What advice would you give to others?
Increase compliance of after visit summary for patients presenting to the ED and inpatient unit admissions.	Yes	There has been no data collected for the 2022-2023 fiscal year. RVH will have data collected again starting April 1 st , 2023.

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5	Medication reconciliation at discharge: Total number of discharged patients for whom a Best Possible Medication Discharge Plan was created as a proportion the total number of patients discharged.	RVH	100%	100%	88.96	Target has been adjusted this year to 90%

Change Ideas from Last Years QIP (QIP 2022/23)	Was this change idea implemented as intended? (Y/N button)	Lessons Learned: (Some Questions to Consider) What was your experience with this indicator? What were your key learnings? Did the change ideas make an impact? What advice would you give to others?
Improve pharmacy involvement related to complex patients with multiple changes to their medication. Inpatient unit nurses will review medication reconciliation on discharge with less complex patients.	Yes	Medication Reconciliation upon Discharge continues to be a focus point for our care providers. BPMH stats for last year were high at 100%. 90% is a more accurate target for this indicator.

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6	Number of workplace violence incidents reported by hospital workers (as defined by OHSA) within a 12-month period.	RVH	6	4	4	
Change Ideas from Last Years QIP (QIP 2022/23)		Was this change idea implemented as intended? (Y/N button)		Lessons Learned: (Some Questions to Consider) What was your experience with this indicator? What were your key learnings? Did the change ideas make an impact? What advice would you give to others?		
Leadership will work with Occupational Health and Safety committee to provide continued education to all staff and review data elements related to this indicator		Yes		All reported workplace violence incidents are reviewed to look at potential areas for improvement and educational opportunities.		